STATE OF IOWA

DEPARTMENT OF COMMERCE

UTILITIES BOARD

IN RE:

ARRIVAL COMMUNCATIONS, INC.

DOCKET NOS. TCU-00-33

WRU-00-64-3421

TF-00-141 TF-00-142

CERTIFICATE NO. 0221

CERTIFICATE

(Issued September 5, 2000)

On June 5, 2000, Arrival Communications, Inc. (Arrival), filed an application for issuance of a certificate of public convenience and necessity, pursuant to Iowa Code § 476.29 (1999), stating its intention to provide resold and facilities-based local exchange services in all exchanges in Iowa. Arrival subsequently stated that it concurs with the exchange service area maps of U S WEST Communications, Inc., n/k/a Qwest Corporation (Qwest), and Iowa Telecommunications Services, Inc., d/b/a Iowa Telecom, successor to GTE Midwest Incorporated (Iowa Telecom), on file with the Board as they are today. The exchanges of these two companies become the service territories covered by the certificate application.

Arrival filed tariffs on June 5, 2000, identified as TF-00-141 and TF-00-142.

An order granting Arrival's application, approving its concurrence in Qwest's and Iowa

DOCKET NOS. TCU-00-16, WRU-00-46-3392; TF-00-210, Certificate No. 0220 PAGE 2

Telecom's maps, granting waivers, and approving the tariff is being issued simultaneously with this certificate.

IT IS THEREFORE ORDERED:

This certificate of public convenience and necessity, issued pursuant to Iowa Code § 476.29(1) (1999), authorizes Arrival Communications, Inc., to furnish local telephone service in the exchanges as shown by its tariffs as currently and subsequently approved.

/s/ Allan T. Thoms /s/ Susan J. Frye ATTEST: /s/ Raymond K. Vawter, Jr. Executive Secretary /s/ Diane Munns

Dated at Des Moines, Iowa, this 5th day of September, 2000.